**Assignments**

**Topic**: **Users, Roles and Groups**

1. Create the below users:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **First Name** | **Last Name** | **Email ID** | **Manager** |
| Iron Man | Iron | Man | [iman@snow.com](mailto:iman@snow.com) | Abel Tutor |
| Super Man | Super | Man | [sman@snow.com](mailto:sman@snow.com) | Abel Tutor |
| Bat Man | Bat | Man | [bman@snow.com](mailto:bman@snow.com) | Abel Tutor |
|  |  |  |  |  |
|  |  |  |  |  |
| Narendra Modi | Narendra | Modi | [nmodi@snow.com](mailto:nmodi@snow.com) | Abraham Lincoln |
| Donald Trump | Donald | Trump | [dtrump@snow.com](mailto:dtrump@snow.com) | Abraham Lincoln |
| Scott Morrison | Scott | Morrison | [smorrison@snow.com](mailto:smorrison@snow.com) | Abraham Lincoln |
|  |  |  |  |  |
|  |  |  |  |  |
| Local Administrator | Local | Admin | [ladmin@snow.com](mailto:ladmin@snow.com) |  |

1. Create the below groups:
2. Super Heroes (group email id: [sheroes@snow.com](mailto:sheroes@snow.com))
3. Country Leaders (group email id: [cleaders@snow.com](mailto:cleaders@snow.com))
4. Add the first set of three users to the group: **Super Heroes** and second set of the three users to the group: **Country Leaders**.
5. Create the below custom roles:
6. Heroes
7. Leaders
8. Add the role: **itil** to the roles: **Heroes** and **Leaders**.
9. Add the role **Heroes** to the Group: **Super heroes**.
10. Add the role **Leaders** to the Group: **Country Leaders**.
11. To the last user (Local administrator) add the roles: **admin** and **security\_admin**.

**Topic**: **Tables**

**https://docs.servicenow.com/bundle/london-platform-administration/page/administer/table-administration/concept/c\_TableAdministration.html**

**Assignment: A**

1. Create Table with name **Active Directory**, while creating table select Extensible check box.
2. Create columns for the above table

**Field: Name , type: Reference to user table**

**Field: Phone Number , type: String**

**Field: Email , type: String**

**Field: EMP ID , type: String**

1. Create another table with name **Employee** which is Extends from **Active Directory** table.
2. Add columns like Description (type string), Department (type Choice) Choice values like IT , Non IT. Set Department Default value as IT.
3. Sub Department (type choice) Choice value like Java, service now, Devops, SAP, Voice process, Non voice process.
4. If Department is IT then in Sub department you should show only Java, service now, Devops values.
5. If Department is Non IT then in Sub department you should show only Voice process, Non voice process values.

**Assignment: B**

1. Add new field **Manager**(type reference, reference to user table) under **Assigned to** field on existing incident form.
2. Add one more field **Teamlead**(type reference, reference to user table) under **Notes** sectionbelow **Watch list.**

